



جامعة عجلون الوطنية

Ajloun National University



Gaith Al-Shammare



Jordan, Amman



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PROFILE

Doctorate-qualified professional in Business Technology with over 15 years of experience in Human Resources and Operations Management. Expertise in workforce planning, recruitment, organizational development, and operational excellence. Strong background in Business Technology, Management Information Systems, Digital Transformation, E-Business, and E-Commerce. Skilled in strategic planning, leadership development, business analytics, and driving organizational growth through technology-enabled solutions.

Personal Data

Date of birth: April 11th, 1984
Marital status: Married
Nationality: Jordanian
Address: Amman.
Email: g.shamari@anu.edu.jo

Languages

Arabic
English.

EDUCATION

- ◆ Universiti Sultan Zainal Abidin (UniSZA), Malaysia
PhD in Business Technology
- ◆ Amman Arab University, Jordan
Master of Management Information Systems
- ◆ Philadelphia University, Jordan
Bachelor of Software Engineering

WORK EXPERIENCE

Human Resources and Operations Specialist

Travel Retail Industry, Amman, Jordan

Prepare and analyze operational reports to support strategic and operational decision-making.

Develop and implement HR policies, procedures, and operational guidelines.

Manage recruitment, selection, and onboarding processes.

Conduct workforce planning and optimize human capital allocation.

Coordinate employee training and professional development initiatives.

Support operational management and continuous improvement programs.

Drive quality enhancement and productivity improvement initiatives.

Monitor organizational performance and recommend improvement actions.

Contribute to strategic planning and organizational development activities.

Support business process optimization and operational efficiency initiatives.